

Your ref. :
Our ref. : (2) in HQ/COM/10/13

2 March 2010

Hon Mrs Regina Ip Lau Suk-ye, GBS, JP
Legislative Council
Room 306, West Wing
Central Government Offices
11 Ice House Street
Hong Kong

Dear Mrs Ip,

Re : Complaint about existing Post Office's procedure

Thank you for your letter of 12 February 2010 addressed to Mr Clement Cheung, the Postmaster General. He is very concerned about your enquiry and has asked me to investigate into the matter.

We will investigate into the case and send you a substantive reply as soon as possible. If you have any question about this case, please contact Mr Danny CHAN, General Manager (Mail Distribution) at 2926 1100.

Yours sincerely,



(Patrick A LIN)
Assistant Postmaster General (Postal)